

Privacy policy of the innogy go! mobile app

The protection of personal data that you entrust us with is of paramount importance to us. Therefore, we do our utmost to safeguard your privacy when you are using our innogy go! mobile app.

Below you will find essential information pertaining to the privacy of your personal data as well as ways in which you may contact us. All the information presented below concern the innogy go! mobile app (hereinafter referred to as the “App”). Importantly, if you do not accept our Privacy Policy, please discontinue using the App. Should you have any suggestions or comments with respect to the Privacy Policy, send us an email to the address kontakt@innogygo.pl.

Each and every piece of detailed information concerning your rights, contact data of us acting in the capacity of data controller as well as data of the Personal Data Supervisor as well as the legal grounds for the processing of your personal data, data recipients, period of storage as well as voluntary nature of providing the data and consequences of failing to provide them is located [here](#).

Who is responsible for data processing in the App?

Data processing regarding the Services is controlled by innogy Polska S.A. with its registered office in Warsaw, Poland, at ul. Wybrzeże Kościuszkowskie 41 (00-347 Warszawa).

This is how you may contact us:

- By phone on the number: (+48) 22 212 60 90,
- By email under: kontakt@innogygo.pl,
- By an electronic contact form available at the www.innogygo.pl website.

We have appointed a person responsible for the protection data processing, i.e. a Personal Data Supervisor whom you may contact under this email address: iod@innogygo.pl.

What type of data do we collect?

Upon registration, and subsequently while you use the App, we will collect in particular: your name and surname, your address, your PESEL number or your passport number, information on the date of issuance, term of validity and number of your driving license, your mobile phone number, email address, number of your payment card and its period of validity. Using the App implies also that we acquire personal data regarding your location and your driving route.

In order to register your account in the App, you are also required to send photographs of your driving license. However, they will be deleted as soon as we have verified whether the data you provided to us are correct.

What do we use your data for?

Your data are used in order to:

- Enable you to register an account in the App and use the App,
- Verify your identity as well as your rights to drive vehicles,
- Direct marketing of products and services,
- Study your satisfaction rate when it comes to cooperation with us or our partners, as well as satisfaction from our products or services,
- Study preferences with respect to the demand of products or services in the scope of our business activity,

- Establish, exercise or defend against claims connected to using the App or processing of your personal data,
- Fulfil legal obligations which we are subject to,
- For the purpose expressed in a consent or consents for data processing, if you have agreed to such a consent or consents.

How can you control the data you provided to us?

You have a right to:

- Access the content of your personal data, rectify them (correct or supplement them), as well as limit their processing or have them deleted,
- Move the personal data which you provided to us,
- Withdraw each and every consent which you granted to us at any time, without affecting the compliance with the right to process it that was performed pursuant to this consent before you withdrew it,
- Lodge a complaint to the President of the Personal Data Protection Office.

Furthermore, you are entitled to object to the processing of your data for the purposes of direct marketing, verification of your identity and your rights to drive vehicles, satisfaction studies, examination of your preferences and the establishment, exercise and defense against claims.

Changes in the Privacy Policy

This Privacy Policy may be amended if this is required due to the changes in the operation of the App or in legal provisions.

We will notify you of any changes in our Privacy Policy and the date when they enter into force in the form of a message sent via the App.